## Session 5 Quiz: Patient Referrals and Coordination of Care

1. Client referral involves cooperation, coordination, and \_\_\_\_ between service delivery points. *(Select one to fill in the blank.)*
   1. Money transfer
   2. Staff transfer
   3. Information transfer
2. In DDD programs, referrals are made in only one direction: from a public health facility to a DDD outlet. *(Indicate True or False)*
   1. True
   2. False
3. A public facility may refer clients with HIV to receive their ARV refills at a DDD outlet if they meet these criteria: *(Select all that apply.)*
   1. Are clinically stable
   2. Are not clinically stable but prefer to get their refills through a DDD outlet
   3. Are already using a participating DDD outlet to get refills for another chronic condition
   4. Provide written informed consent
4. Providers at DDD outlets should refer ART clients back to the health facility if they:   
   *(Select all that apply)*
   1. Develop symptoms that may indicate treatment failure or tuberculosis
   2. Demonstrate poor adherence
   3. Require lab tests
   4. Require routine adherence counseling
   5. Have an adverse drug reaction
5. The referring facility or outlets should always follow up to ensure that clients have competed the referral. *(Indicate True or False)*
   1. True
   2. False

## Session 5 Answer Key: Patient Referrals and Coordination of Care

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